

Unit 2

UK financial services and regulation

After studying this unit, you will be able to demonstrate a knowledge of:

- ◆ the main aims and activities of the Financial Services Authority (FSA), and its approach to ethical conduct by firms and individuals;
- ◆ how other non-tax laws and regulations impact upon firms and the process of advising clients.

You should also be able to demonstrate an understanding of:

- ◆ the FSA's approach to regulating firms and individuals;
- ◆ how the FSA's rules affect the control structures of firms and their relationship with the FSA;
- ◆ how the FSA's Conduct of Business rules apply to the process of advising customers/clients;
- ◆ how the Anti-Money Laundering rules apply to dealings with private and intermediate customers;
- ◆ the main features of the rules for dealing with complaints and compensation;
- ◆ how the Data Protection Act 1998 affects the provision of financial advice and the conduct of firms generally.

